



# 2025 Annual Report

Hello Friends and Allies,

As an agency, Community Living Services has sure experienced multiple ups and downs over recent years. A lot of the same challenges that have impacted others in our most service industries have had an impact on us, especially the continued challenges around hiring shortages. That being said, we have continued to grow as an agency and are serving more and more people each month. Our dedicated employees continue to step up with high integrity, and we have been able to keep our number priority as always directly where it should be – on meeting the needs of the people we serve.

In addition to growing in our Support Coordination service provision, we have continued to see growth in our Behavior Health Home services and our newest area of expansion related to the provisions of Self-Determination Support Broker services. These new roles align well with our passion for assisting people to direct their own lives and to have the supports they need to be healthy, happy, and productive members of our local communities.

We remain very grateful for the opportunity to serve such a wonderful community of people, and to continue to expand our alignments with fellow advocates for positive change in our world.

Warm Regards,

*Annette Downey*

President & CEO

CLS does not exclude people or treat them differently because of race, color, national origin, age, disability, sexual orientation, gender or gender identity.

If special accommodations are needed to inquire about services, please contact 734-722-6364

## CLS BOARD OF DIRECTORS

Angela Martin	Chairperson
Kathleen Kovach	Vice Chair
Phil Cavanagh	Secretary
Sylvia Kloc	Treasurer
Bryan Peckinpaugh	Director
Tammy Finn	Director
Dannon Scott	Director
Annette Downey	President & CEO
Lisa Ballien	Chief Operating Officer
Mark Churay	Chief Financial Officer

### MISSION:

To assist and advocate for each person to have the supports they want and need:

- To exercise control and authority over their lives
- To live a life of freedom, opportunity and relationships as family, friends and neighbors
- To share in full community membership and citizenship

### VISION:

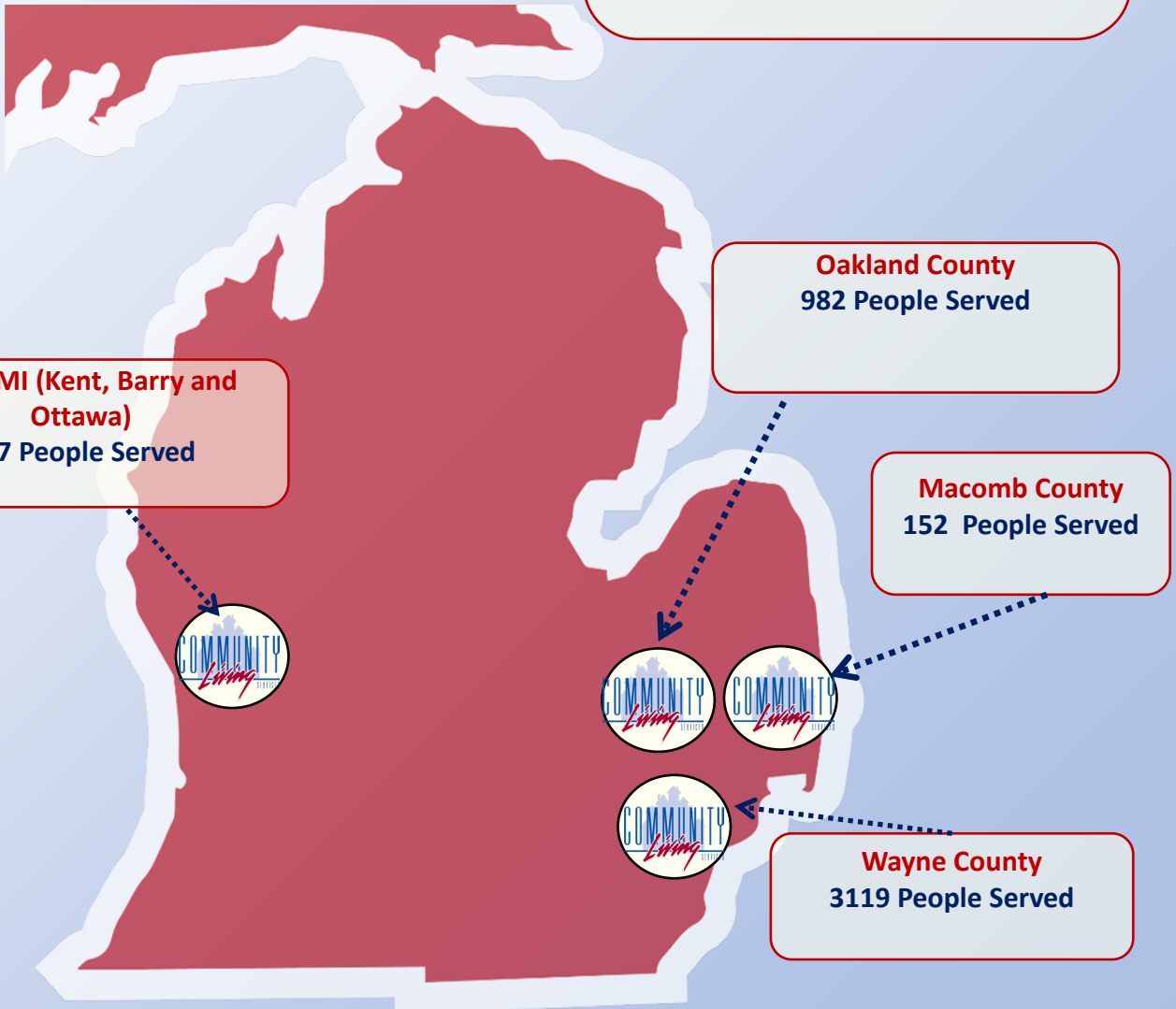
People will fully participate in their communities and have a quality of life which comes from freedom and its responsibilities, the authority to make their own life decisions and the financial resources to implement them.

**West MI (Kent, Barry and  
Ottawa)**  
707 People Served

**Oakland County**  
982 People Served

**Macomb County**  
152 People Served

**Wayne County**  
3119 People Served



## Services & Supports

CLS services more than 5,000 adults and children with physical, intellectual and developmental disabilities in Wayne, Oakland, Macomb, Ottawa, Barry, and Kent Counties.

CLS works to provide supports suited to an individual's wants and needs in a manner that the individual, their family and support circle direct and control.

The Supports and Services that can be coordinated by CLS include, but are not limited to:

- Assessment
- Behavioral Health Home.
- Behavioral Health Treatment Plan
- Broker Services
- BTPRC,
- Children's Waiver,
- Crisis intervention
- Developmental Screening,
- Family Training,
- Health Services,
- Independent Support Coordination,
- Intake Assessments
- Mental Health Screening,
- Non-Family Training
- Nursing Assessments and Services,
- Patient Education
- Peer Support,
- Peer Direct and operative support
- Support Coordination,
- Support Coordination Assistants
- Training,
- Targeted Case Management
- Treatment Planning,

**Abilities award winner, Sam Morris** is a remarkable man whose life reflects joy, compassion, perseverance, and a deep commitment to helping others. Diagnosed with autism at the age of three, he has never allowed that diagnosis to define his limitations. Instead, he has used his experiences to shape a life centered on kindness, service, and community.

From a young age, he learned to navigate the world in his own unique way, developing strengths that would later become gifts to those around him. Throughout his life, he has demonstrated an unwavering dedication to helping others, always looking for ways to make a positive impact.

With our current political climate, Sam felt that he wanted to shed a positive light on inclusion. Sam created “Everyone has Value” as a way to promote inclusion. Sam created merchandise with that logo with all proceeds going to the ARC of Oakland County. Sam says “Disabled people have rights because they are human beings,” “They can give and receive love, and that makes everyone have value.”

In addition to his fight for inclusion, Sam also works with Meals on Wheels. Through this service, he helps deliver meals to individuals who may be homebound or facing difficult circumstances. For many recipients, these deliveries represent more than just food—they provide companionship, connection, and a reminder that someone cares. His reliability, warmth, and genuine kindness have made him a valued volunteer and a bright spot in the day for those he serves.

In addition to volunteering, he is a dedicated employee at Dakota Bakery. There, he contributes his strong work ethic and attention to detail every day. His commitment to his job and pride in his work demonstrate the value of perseverance and responsibility. Coworkers appreciate his positive attitude, consistency, and willingness to help wherever he is needed.

What makes him truly exceptional is his quiet determination to contribute to the world around him. He does not seek recognition or praise;

he simply believes in doing his part to help others.. His life is a powerful reminder that the greatest impact often comes from those who lead with kindness and humility.





# Support Brokering Services

## How a Support Broker Can Benefit You

Your guide, your partner, your advocate in Self-Direction.

### Self-Directed Service Budget Support

A Support Broker helps you understand, organize, and manage your Self Determination budget so you can use your funding in the ways that best support your goals.

### Individual Plan of Service Support & Meeting Assistance

A Support Broker helps you prepare for and participate in IPOS meetings with confidence. They ensure your voice and preferences drive the planning process while helping coordinate updates, safeguards, and follow through from your team.

### Employer of Record (EOR) Education

Your Support Broker teaches you the skills needed to successfully hire, train, and manage your own staff. From understanding employer responsibilities to navigating paperwork, they make the process easier, clearer, and less stressful.

Community Living Services also has expertise in helping people with Housing Support, Benefits & Entitlements, Durable Medical Equipment, and Environmental Modifications. Please reach out if you think adding a Support Broker to your team could benefit you, or your loved one.

## Getting started

The first step is to talk to your Support Coordinator who will document the need/request in your plan of service.

Next, reach out to Annette Downey, CEO at Community Living Services to set up an interview.

[adowney@comlivserv.com](mailto:adowney@comlivserv.com)

# Behavioral Health Home



## What is Behavioral Health Home

The Behavioral Health Home (BHH) is a voluntary benefit for Medicaid, Healthy Michigan Plan, and MICHild enrollees. It is designed to provide coordinated, person-centered care that addresses both health and social needs. Our team of Community Health Workers and Nurses collaborate with individuals to coordinate services, provide support, and help manage their care, empowering participants to take control of their health. Currently, Community Living Services supports approximately 270 individuals across two counties.

## Objectives

Through the delivery of core Behavioral Health Home services, the program aims to:

- **Improve health outcomes** by supporting overall wellness and managing chronic conditions.
- **Coordinate and assist with health care needs** across all providers and services.
- **Increase access to care** and ensure timely follow-up after hospital or emergency visits.
- **Reduce unnecessary hospitalizations and emergency room visits** by promoting preventive care and ongoing support.

## Behavioral Health Home Success Stories!

"I have an individual who was always hesitant to complete her preventative care screenings. I suspected she was afraid or didn't fully understand the importance. I have been working with her for a year and with both my and the CHW's efforts, this person has completed her mammogram, will be doing her pap smear, followed up with Cardiology and has been trying to keep her appointments more consistently.

"I have noticed on an individual I provide services for have a new leg ulcer wound. The individual's wound looked serious and painful. I reached out to our nurse, and she was able to provide further education and set up venous treatments for the person. This saved the individual from severe consequences due to ulcer wound and further health concerns. We helped potentially save her life by observing and advocating for the individual."

"During a healthcare visit, me and the CHW went to visit an individual who had just moved to a new home from a transition house. I wanted to make sure that the new staff and home manager were brought up to speed on his healthcare and goals. While looking at his medications I noticed that there were medications that were not on his med list, and some medications that were on his med list twice and being signed for twice. One of the missing medications was a very important medication that should not be missed or stopped. Was able to reconcile the medications, contact the provider/home manager, educate staff so they could fix the problems and obtain his missing medications from the pharmacy/physician."

# Financials



**Community Living Services, Inc.**  
**Consolidating Statement of Financial Position**

	Fiscal Year 2022	Fiscal Year 2023	Fiscal Year 2024
<b>ASSETS</b>			
Current Assets			
Cash & Cash Equivalents	\$ 7,636,309	\$ 8,679,073	\$ 11,182,664
Restricted Cash	30,648	38,844	59,995
Accounts Receivable	3,758,838	4,798,689	8,633,071
Intercompany Accounts Receivable	2,817,864	2,578,296	2,448,784
Prepaid Expenses	393,431	402,344	958,611
Other Current Assets	16,972	636,750	597,846
<b>Total Current Assets</b>	<b>14,654,063</b>	<b>17,133,996</b>	<b>23,880,970</b>
Long-term Assets			
Property & Equipment	111,607	193,717	200,875
<b>Total Long-term Assets</b>	<b>111,607</b>	<b>193,717</b>	<b>200,875</b>
<b>Total ASSETS</b>	<b>14,765,671</b>	<b>17,327,712</b>	<b>24,081,845</b>
<b>LIABILITIES</b>			
Short-term Liabilities			
Accounts Payable	2,977,282	1,979,467	2,142,061
Cost Settlement Payable	496,213	444,424	412,732
Intercompany Accounts Payable	89,806	4,750	51,426
Deferred Revenue	35,626	5,750	5,750
Notes Payable	-	-	-
Other Short-term Liabilities	1,309,186	1,966,398	1,767,468
<b>Total Short-term Liabilities</b>	<b>4,908,112</b>	<b>4,400,788</b>	<b>4,379,437</b>
Long-term Liabilities			
Notes Payable	-	-	-
Other Long-term Liabilities	-	-	-
<b>Total Long-term Liabilities</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Total LIABILITIES</b>	<b>4,908,112</b>	<b>4,400,788</b>	<b>4,379,437</b>
<b>NET ASSETS</b>			
Beginning Net Assets			
Net Assets (Pre-MCPN)	2,469,165	2,469,165	244,165
Equity Transfer Accumulated Income	983,854	983,854	983,854
<b>Net Assets</b>	<b>2,788,085</b>	<b>6,404,543</b>	<b>11,698,905</b>
<b>Total Beginning Net Assets</b>	<b>6,241,104</b>	<b>9,857,562</b>	<b>12,926,924</b>
Current YTD Net Income	3,616,454	3,069,362	6,775,484
<b>Total NET ASSETS</b>	<b>9,857,558</b>	<b>12,926,924</b>	<b>19,702,409</b>
<b>Total LIABILITIES AND NET ASSETS</b>	<b>\$ 14,765,671</b>	<b>\$ 17,327,712</b>	<b>\$ 24,081,845</b>

# Financials



**Community Living Services, Inc.**  
**Consolidating Statement of Activities**

	Fiscal Year 2022		Fiscal Year 2023		Fiscal Year 2024	
<b>REVENUE</b>						
Contract Revenue	\$	69,859,023	\$	39,980,295	\$	44,036,590
Other Income		3,506,853		3,346,420		6,754,859
Investment Income		3,087		15,323		146,852
<b>Total REVENUE</b>		<b>73,368,963</b>		<b>43,342,039</b>		<b>50,938,301</b>
<b>EXPENSES</b>						
Salaries and Wages		9,347,644		9,626,530		10,266,467
Employee Benefits		3,011,760		3,148,518		3,177,712
Payroll Taxes		753,875		761,617		816,170
Professional Fees		420,643		844,748		926,055
Contractual Services Consumer		4,449,603		4,966,165		5,668,740
Business Expenses		91,710		132,525		178,622
Supplies		43,461		31,424		24,453
Telephone		192,099		214,050		251,923
Postage and Shipping		34,190		33,557		41,149
Occupancy		847,303		754,216		721,045
Insurance		461,352		445,103		621,385
Equipment Lease/Maintenance		609,110		542,461		594,575
Events/Promotions/Training		163,426		67,912		65,846
Outside Printing		566		1,167		2,817
Subscriptions/Publications/Advertising		22,184		17,491		13,525
Guardianship		45,180		-		-
Occupational/Speech Equipment		78,649		22,232		-
Provider Payments		46,624,514		17,892,423		19,831,599
Inpatient Hospital State/Private		-		19,391		16,004
Consumer Costs		817,128		372,063		547,397
Skill Building/Day Program		1,316,554		-		-
Cost Settlement		321,463		308,876		295,512
Depreciation		85,511		59,909		91,383
Other Expenses		14,885		10,299		10,038
<b>Total EXPENSES</b>		<b>69,752,809</b>		<b>40,272,677</b>		<b>44,162,416</b>
<b>OTHER REVENUE (EXPENSE)</b>						
Unrealized Gain (Loss) on Investments		300		-		-
Forgiveness of Debt		-		-		(400)
<b>Total OTHER REVENUE (EXPENSE)</b>		<b>300</b>		<b>-</b>		<b>(400)</b>
<b>Change in NET ASSETS</b>	\$	<b>3,616,454</b>	\$	<b>3,069,362</b>	\$	<b>6,775,484</b>